picq®

PERFORMANCE INDICATORS
FOR CODING QUALITY

PICQ® (Performance Indicators of Coding Quality)

PICQ® is an auditing tool that identifies records in data sets that may be incorrectly coded. It measures coding accuracy by analysing disease and intervention codes against more than 600 indicators purpose-built to assess coding completeness, redundancy, specificity, and sequencing.

Features and Benefits

Cloud-based
» Easy to use
» Doesn't require IT involvement for updates
» Constant access to latest updates
» Hosted locally (no offshore backup of data)
» Privacy & confidentiality of data secured

Automated processing
» Automatically collects & ingests data, processes information and distributes reports
» No human handling required to:
  – Ingest data
  – Run reports
  – Separate output
  – Distribute output

Audit Every Record
» Objectively assess each record in data set without having to randomly select records to review
» Identify:
  – Actual & potential coding errors
  – Specific records to review & correct (where appropriate)
  – Themes for training/education to support coders/clinicians
» Nominate:
  – Possible causes for potential error(s)
  – Possible solution(s) for potential error(s)
» Support:
  – Continuous review & amendment of coded data
  – Existing coding audit activities

Benchmarking capability
» Track accuracy & change (e.g. improvement) over time for:
  – Individual Coders
  – Individual Clinicians
  – Hospitals
  – Health Organisations
» Industry/Peer comparison

Can be applied at any stage of data collection
» Can ingest data from PAS extract
» Can ingest data from data warehouse extract
» Can assess episode-by-episode (as embedded within Q Coding Platform™)

pH pavilion health®

Pavilion Health is driven in the belief that there is a better, more cost-efficient way to administer, analyse, and optimise the resources consumed in the healthcare setting, **...as long as the data is of the highest quality.**

We are a specialist software products and services business focused on the quality and integrity of activity and costing data within the healthcare industry.

Q Coding Platform™

Modular end-to-end clinical coding process management system

Work Management
Getting the right thing to the right person at the right time.
• Scheduling
• Competency management
• Workflow & workload balancing

Coding
• Code Search
• Code Selection
• Grouping

Quality
• Guidance & Decision Support
• "Real-Time" PICQ®
• Performance Management
• Record audit sampling & management

Reporting
• Quality & productivity
• Analytics
• RISQ™

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SERVICES

PRODUCTS

Data Quality
Methods to audit the quality of data underpinning:
• Funding models and benchmark performance
• Safety and quality data, and the incidence of Hospital Acquired Complications (HACs)

Process Measurement
Tools to measure costing and classification processes against best practice

Cost Modelling
Development of price and cost weight models under a DRG-based funding regime

Health Information Management and Coding Services
Outsourcing and advice on the establishment, training, and measurement of effective and efficient coding services

picq®
PERFORMANCE INDICATORS FOR CODING QUALITY

A web-based auditing tool

• Identifies records in data sets that may be incorrectly coded
• Measures coding accuracy by using set of indicators
• Benchmarks across health services, hospitals and clinical coders
• Is used for internal performance management to support
  – Continuous review of coding quality
  – Review of amended coded data quality

risq™
RELATIVE INDICATORS FOR SAFETY AND QUALITY

A clinical safety and quality focused assessment tool

• Measures Hospital Acquired Complications (HACs) or preventable safety incidences that occur within the patient episode of care
• Benchmarks relative safety and quality performance, risk-adjusted between peers

codexpert™

• eBook reference of the ICD-10-AM/ACHI/ACS classification, standards and coding rules
• Search, browse, review, and select codes
• Create and export code lists
• Available as "Standalone" version for local use, or "Network" version for team use